

## TERMS AND CONDITIONS OF RENT

When booking one of our properties the person whose name appears on the Booking Form agrees and takes full responsibility for ensuring that all members of the party adhere to the Terms and Conditions set out below.

“We, us and our” refers to the owner of the property that has been booked. “Property” refers to the holiday home that has been booked. “You” refers to the person having booked the Property.

1. The number of people occupying the Property is limited to that stated on the website. Guests are allowed additional overnight visitors only with our prior agreement.
2. A 30% deposit (of rental charges and security deposit) secures the booking and is payable within ten (10) days of booking. During these ten (10) days you have the right to cancel free of charge and any payments made during this time will be refunded in full. After these ten (10) days the 30% deposit of rental charges becomes non-refundable. The balance is due six (6) weeks before the start of the rental, after which it becomes non-refundable. If a booking is made less than six (6) weeks before the start of the required period full rental charges and security deposit apply at the time of booking. Failure to pay the balance of the rental charges and security deposit will result in the Property being made available for re-booking. A reminder will be sent out before the due date.
3. A security deposit of €300 is required in addition to the rental charges for the period. This amount is added to the invoice at the time of booking and will be paid according to the schedule mentioned above. The security deposit (or prepaid part thereof) will at all times be refunded upon cancellation of the booking, regardless of whether the property can be re-let or not. The security deposit is to safeguard us against damage, breakage or loss, and will be returned within ten (10) days after departure if none such has occurred.
4. Please notify us of any cancellation in writing. If a notice of cancellation is received between the dates of the payment of deposit and the final payment then no further payment is due. If cancellation is made within six (6) weeks of the start of the rental then the balance of the rental will be retained unless the Property can be re-let. If a re-let is successful then a refund of the balance (70% of rental costs) will be made.

If you wish to rearrange the booking to another date then the above still applies, however, any charges already paid may be deducted from future rent at our discretion and only under certain circumstances.

**To safeguard against cancellation charges and other unforeseen circumstances we strongly recommend taking out travel insurance which protects against cancellation.**

5. Should the Property, subsequent to having been booked, become unavailable through whatever circumstance, our liability is limited to the amount of any charges already paid.
6. Short-term holiday rental charges are inclusive of the following: bedding, linen, hand/bath towels, pool towels, kitchen towels, gas, electricity, heating, WiFi, and tourist tax (where applicable). For long-term rental charges please enquire.
7. Up to two well-behaved dogs are allowed free of charge. Dogs are not allowed on the furniture or on the beds nor in the play area (unless supervised) or in the swimming pools. We have made every effort to enclose the garden of the Property and cannot accept liability for dogs escaping from the grounds. It is your responsibility that dogs are supervised at all times and that the grounds are kept clean with dogs cleared up after at all times. We reserve the right to apply a charge of €100 for clearing up dog mess after your departure if required, which will be deducted from the security deposit.

8. It is important that dogs are treated for ticks prior to arriving in France. Tick fever is very common here and can be fatal for dogs unless treated. In addition, ticks can be transferred to humans. Please contact us for recommended tick treatments or addresses of nearby veterinarians.
9. Bonfires and open fires are prohibited in this area at certain times of the year. Guests are not allowed to have bonfires in the gardens of the Property. A barbecue has been provided for your use. Please take special care when discarding cigarette ends and use the ashtrays provided.
10. By law any in-ground swimming pool has to have protection to prevent small children falling in when unsupervised and drowning. The swimming pool at La Fermette has been provided with a security cover, which must be replaced after using the pool when small children are present. We accept no liability for any accidents and expect guests to supervise children at all times.
11. Please note that Les Lavandes is in a rural location and a reliable WiFi signal cannot always be guaranteed. Should there be issues with the WiFi signal please let us know and we will try to remedy the situation. We cannot be held liable for loss of information or any damages incurred due to loss of WiFi signal.
12. We may from time to time require access to the Property in order to carry out maintenance or repairs. Such access will only take place after consultation with you and at your convenience, unless it is an emergency.
13. The Property is strictly non-smoking. Smoking is allowed on the terraces and the grounds, with cigarette/cigar ends to be deposited in suitable containers. If guests have smoked in the Property, the full security deposit will be forfeited.
14. The drive leading to the Property is shared with other users. Ample parking space has been provided at the Property to allow the drive to be kept clear of vehicles. The main gate leading to the Property is to be left open at all times.
15. The responsibility for personal property of guests occupying the accommodation is solely theirs. All vehicles are also left at the guests' risk. Guests agree to absolve us of any responsibility for any accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therein, or from any illness or injury arising from any causes whatsoever.
16. You agree to use the Property solely for its intended purpose as self-catering accommodation and to accept our right to refuse to hand over the Property to any person deemed unsuitable to take charge. Causing a nuisance or disturbance to neighbours or other guests, unreasonable behaviour or may result in us requesting you to leave.
17. Guest arrival time is from 4pm onwards.
18. Please vacate the Property by 10 am at the latest on your day of departure unless special arrangements have been made with us beforehand. This is to allow us to prepare the Property for the next guests.
19. You are expected to leave the Property clean and tidy upon departure and to notify us of any breakages or damage so that these can be replaced/repaired before the arrival of the next guests. End-of-stay cleaning is included only if property has been left clean and tidy and the check-out procedure, which is in the Information Folder, has been followed. A copy is also given to you the day prior to departure. If the Property has not been left clean and tidy a minimum cleaning charge of €50 will be applied and deducted from the security deposit. We reserve the right to charge for any damage, breakages or loss of property.